

Promotional Advertising Specialties' Guarantee to you

We guarantee that your order will be received free from defects or damage and personalized as you requested, or we will replace your order or issue you a full refund.

PAS has been in business for over 10 years, and our goal is to earn your business every day.

Please contact customer service at 865-300-8380 within 15 days of receipt of your order if you have any concerns or comments.

Return Policy

PAS believes in 100% customer satisfaction! Our main goal is to create a risk-free environment for customers to purchase our products. We have implemented favorable return policies and should the need ever arise; please take appropriate steps mentioned below.

Domestic:

If you are not completely satisfied with any of our promotional products or service, we will replace that product or refund your money, Hassle Free. Please contact customer service at 865-300-8380 within 15 days of receipt of your order.

Shipments:

PAS realizes that delivery of your order must be on time and in the most economical way possible. Exceptions to this will be Specified Rush Orders, in this case we will use overnight delivery to guarantee an in hand's date requested. Additional Shipping charges may be incurred.